



[pro]Manager

Streamline customer interactions, from booking to payment.

Digital service management platform



Prepare your workshop for future success.



Increase efficiency

Reduce phone call volume by letting customers book online. Manage all bookings in an easy-to-use workshop calendar. Save time through automated customer communication.



Improve customer satisfaction

It's time to meet the demands of today's digital-first customers. Give them the experience they expect with easy online bookings, automated appointment reminders, online payments, and timely communication.



Increase profitability

Reduce no-shows. Get higher-cost services approved by offering installment payment options. Attract more business by integrating your workshop with external booking and fleet management solutions.



1. Service 2. Date 3. Contact 4. Vehicle

🔍 🛠️ 📅 🚗 📞 📅

Select service or problem

We provide the best quality service for your vehicle as well as some extras.

🔧 **Services**

Brake Pads

Oil Change

General Diagnostics

Check Engine Light

Wheel Alignment

See All Services

🗣️ **Describe the problem**

Dashboard Service Light

Vibrations

Vehicle will not start

Odor / Smell

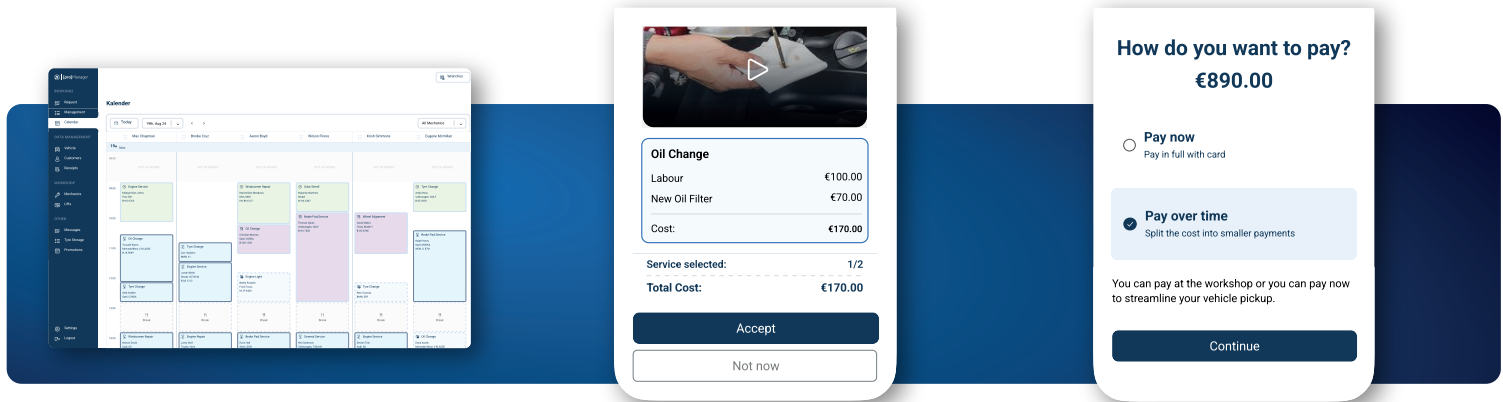
I'm Not Sure

Workshop booking, reinvented.

Easy to use for customers, tailored for your workshop.

Make it simple for clients to schedule appointments online 24/7, ensuring you never miss potential business. Enjoy fewer phone calls and free yourself from admin tasks, so you can focus on what's important.

- Fully customizable booking wizard: your services, your availability, your rules.
- Easy to add to your website, social media and Google Maps profiles.
- Always up to date with your workshop calendar.



Calendar

Easily manage bookings, schedules, and team workloads with a flexible, user-friendly calendar that updates in near real-time to prevent double bookings.

Digital quote approval

Let customers quickly review and approve recommended additional services online, saving time and eliminating uncomfortable cost discussions for you and your clients.

Flexible payments

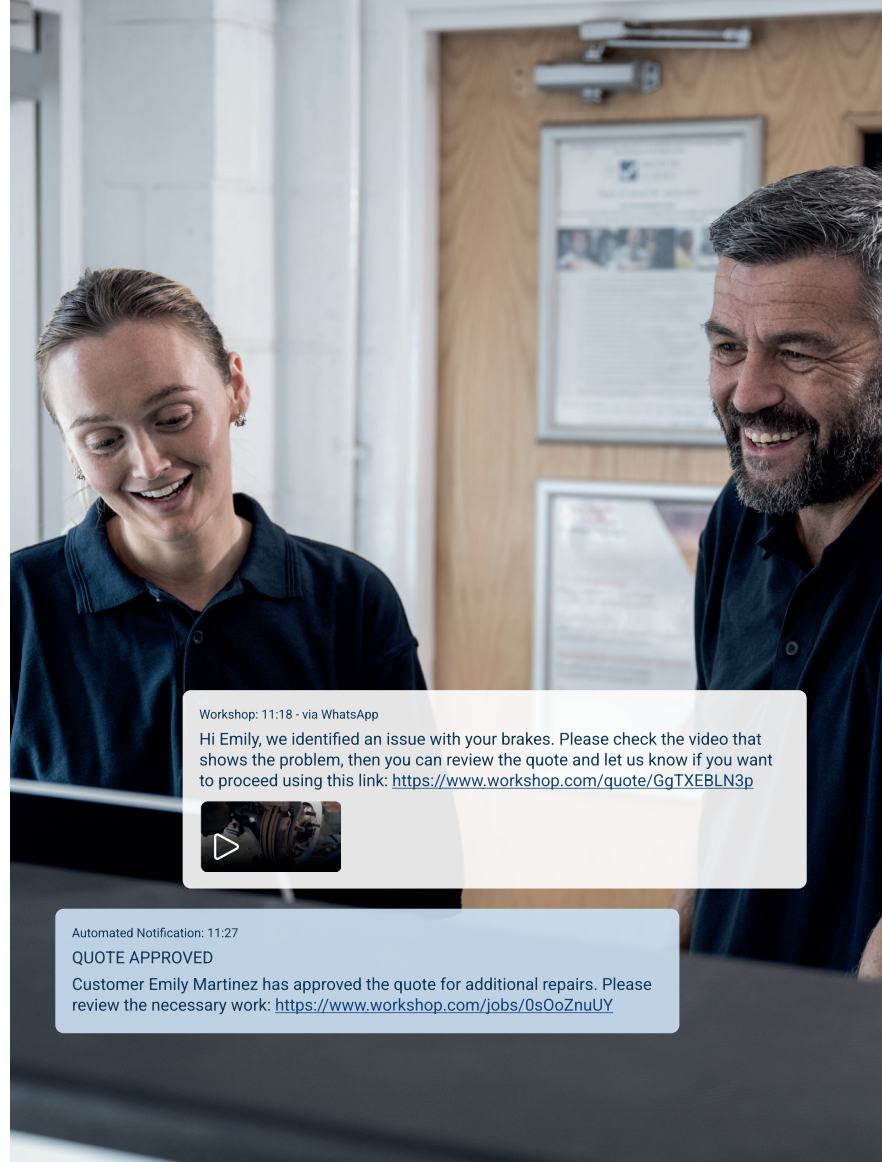
Boost your revenue with flexible online payment options that let customers pay immediately or in installments. You always get paid upfront, while they can pay later.

Customer communication made easy.

Keep your clients informed, engaged, and delighted with ease.

Cut down on manual tasks by automating routine messages. Efficiently manage all digital communication in one place, with Email, SMS, and WhatsApp conversations centralized and linked to customer profiles — all within [pro]Manager.

- Automate booking confirmations, appointment reminders, and work status updates.
- Offer a personalized experience with client profiles and vehicle details at your fingertips.
- Keep your workshop fully booked by sending timely maintenance reminders and promotions.



Workshop: 11:18 - via WhatsApp

Hi Emily, we identified an issue with your brakes. Please check the video that shows the problem, then you can review the quote and let us know if you want to proceed using this link: <https://www.workshop.com/quote/GgTXEBLN3p>



Automated Notification: 11:27

QUOTE APPROVED

Customer Emily Martinez has approved the quote for additional repairs. Please review the necessary work: <https://www.workshop.com/jobs/0sOoZnuUY>

Get booked.
Get organized.
Save time.



Visit our website to request a live demo.
aftermarket.zf.com/promanager

ZF Friedrichshafen AG | ZF Aftermarket
Obere Weiden 12
D-97424 Schweinfurt
Germany

promanager.zf@zf.com



youtube.com/@zfaftermarket
linkedin.com/showcase/zfaftermarket
facebook.com/zfaftermarket.global